

FOR DISCHARGE PLANNERS

Equipment at home before the insurance paperwork clears.

Your patient needs mobility equipment at discharge. Insurance needs three weeks. Capital Mobility rents directly to families, delivered clean and ready to use, so your discharge plan stays on track.

WHEN TO REFER

✓ Insurance DME is pending

Prior auth, home assessments, and supplier backlogs take weeks. We deliver while the paperwork moves.

✓ A knee walker is needed

Medicare typically doesn't cover knee walkers. For a short recovery, renting beats buying.

✓ Coverage was denied

Not every patient meets medical necessity criteria. A private-pay rental keeps the discharge on schedule.

✓ Urgent or weekend discharge

When the bed needs to turn and the supplier can't, send the referral and we'll take it from there.

HOW IT WORKS

1

Send the referral

Email hello@capitalmobility.org with the equipment need and discharge date.

2

We coordinate with the family

We confirm timing directly with the patient or family, so it doesn't land back on your desk.

3

Equipment arrives ready to use

Delivered within 60 miles of Washington, DC, cleaned and sanitized, with pickup included.

QUICK ANSWERS

Do you bill insurance?

No. We're private pay, which is exactly why we can move fast. Receipts provided for HSA and FSA.

Any cost to my facility?

None. The family books and pays directly.

What's available?

Travel mobility scooters, steerable knee walkers, and folding access ramps. Sanitized between rentals.

BOOK AT [CAPITALMOBILITY.ORG/RENT](https://capitalmobility.org/rent)

capitalmobility.org · hello@capitalmobility.org · (202) 791-4203



capitalmobility.org/rent